

Getting Started with MyChart

MyChart is a secure, online portal that allows students to access their health information from anywhere, at any time and at no cost. It provides tools to help students actively participate in their pre-enrollment for UAMS medical school.

With MyChart, you can:

- View all of your health information in one place. Find and Print Immunization Records
- Quickly schedule appointments. Schedule visits and annual flu shot appointments
- Complete required college related health questionnaires.
- **NOTE:** If you are already a patient at UAMS and have already set up a MyChart account, you will be able to view both your medical record and your employee health record using one login.

How Do I Access MyChart?

You can sign up for a MyChart account either on the MyChart website or the MyChart mobile app.

- On your computer, go to http://uamshealth.com/mychart
- On your mobile device, download the MyChart app. To download the MyChart app, search for MyChart in the app store, then look for **UAMS Health** in the participating health care organizations.

Download the MyChart Mobile App

If you want to sign up for MyChart on your cell phone or another mobile device, download the mobile app on your phone first.

 On your mobile device, open the Apple App Store (if you have an iOS device) or the Google Play Store (if you have an Android device). Look for one of the following icons to find the app store on your device:







- 2. Search for **MyChart**. Look for the following logo to make sure you have the right app:
- 3. Tap **Install**.
- 4. After you've installed the app, tap **Open** or find the MyChart icon on your device and tap to open it.
- 5. Search **UAMS** for your primary healthcare organization from the list of organizations.
- 6. After you've found your healthcare organization, follow the steps below to sign up for an account.

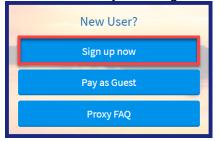
Use Your Activation Code to Sign Up

- 1. From the MyChart login screen on the MyChart website or MyChart mobile app, select **Sign Up Now**.
- Enter your activation code, that was sent to you in a separate email and the other personal verification items, such as the last four digits of your Social Security number and your date of birth. Select **Next**. Note: if you did not receive an activation code follow the instructions to Request an Activation Code found in the next section.
- 3. On the next page, choose the following:
 - **MyChart username**. Choose something that others wouldn't be likely to guess but is easy for you to remember. It cannot be changed at any time.
 - Password. Choose a unique combination of numbers and letters, using both uppercase and lowercase letters. Your password must be different from your MyChart username. Choose a password that you don't use for other websites.
 - **Security question**. Choose a question you can use to verify your identity if you forget your MyChart password. The answer you enter cannot include your MyChart password.
- 4. Then, choose whether you want to receive a notification message in your personal email when there is new information available in your MyChart account. If you opt to receive email alerts, enter your email address.

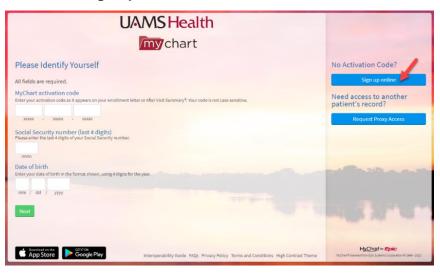
Request an Activation Code If You Don't Already Have One

If you don't have an activation code, you can request one online. To request an activation code online:

1. On the MyChart login screen on the MyChart website or mobile app, click **Sign Up Now**.

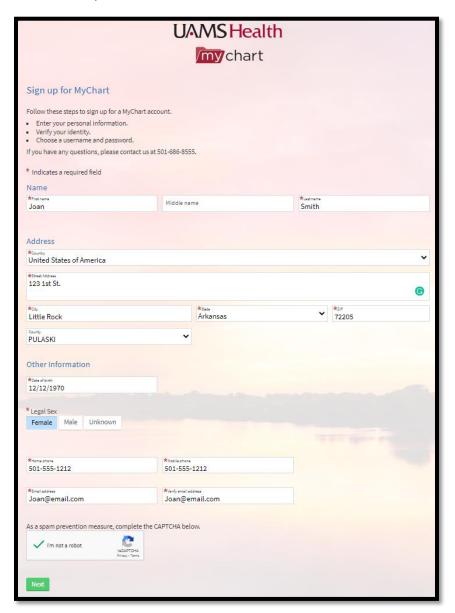


2. Click Sign up online button.





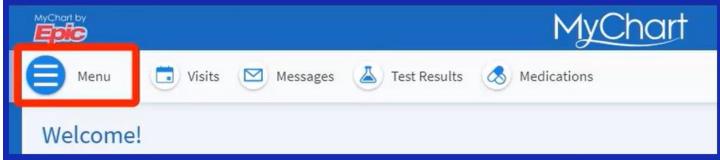
3. Fill in the required fields, click I am not a Robot in the CAPCHA box then click the green Next button.



- 4. Verify your identity by clicking **Verify with a Third Party** to supply personal verification items, such as the last four digits of your Social Security number and your date of birth, and have an **activation code** sent to your email address or mobile phone.
- 5. Create your MyChart username and password; document your username and password in a safe place so that you can refer back to it should you forget.

Set up your preferred methods of communication within MyChart

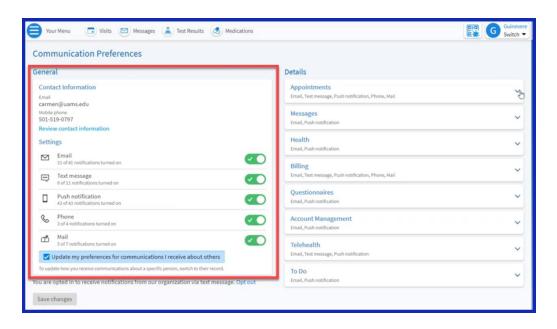
1. Log in to the MyChart and click on the Menu icon on the home screen.



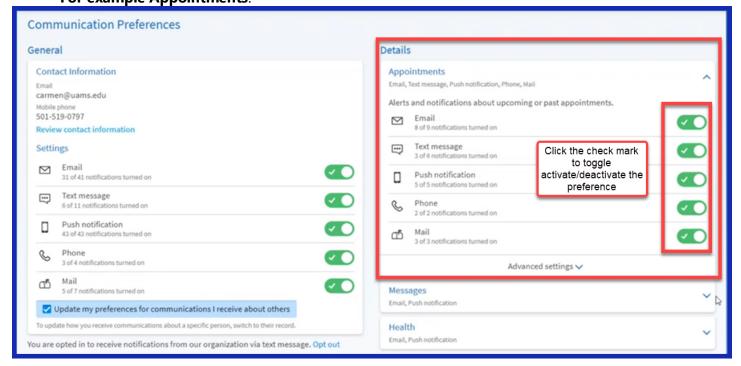
2. Search "Communication" within the search field.



3. From the Communication Preferences Activity indicate how you want to receive notifications by selecting the appropriate choices in the general section.

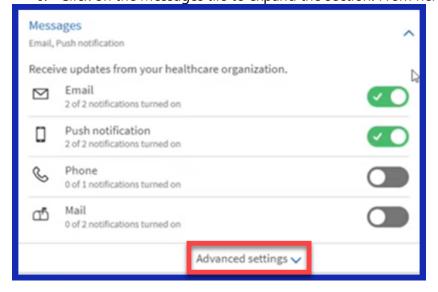


4. In the Details section you can update each type of message to receive and customize the communication preferences accordingly. Expand each window to review each preference. **For example Appointments**:



5. **For UAMS student and employees**, it is advised to activate bulk messages to ensure that all HR requirements are communicated effectively.

6. Click on the Messages tile to expand the section. From here, go to advanced settings dropdown.

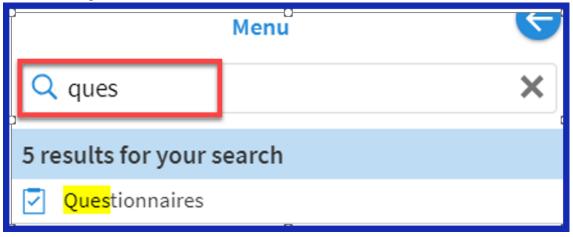


7. Within bulk communication, activate this type of messaging by selecting the appropriate way you wish to receive bulk communication such as annual requirements.

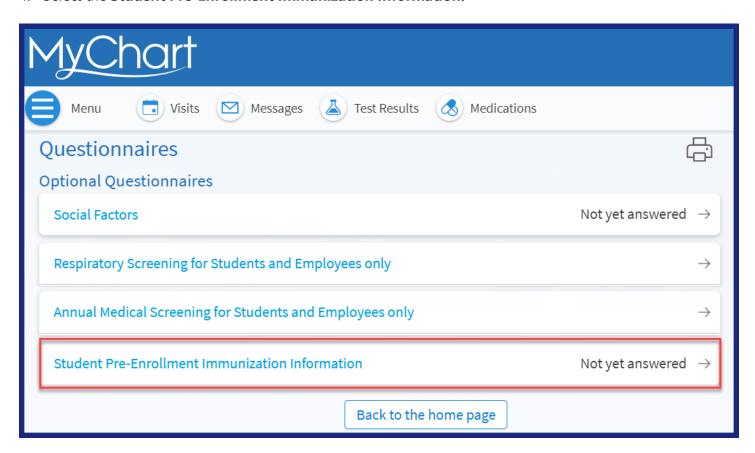
Uploading Immunization Records and Completing the Pre-Enrollment Questionnaire

Students will be able to submit the required pre-enrollment immunization information directly through their MyChart account.

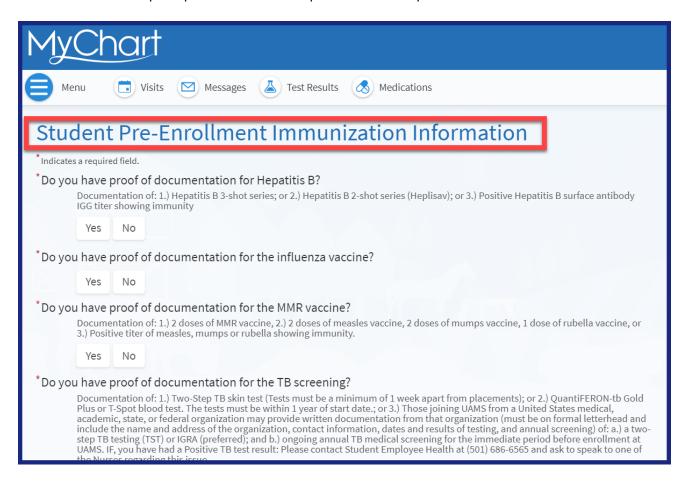
- 1. After logging into MyChart click on the Menu icon on the home screen.
- 2. Search "Questionnaire" within the search field.



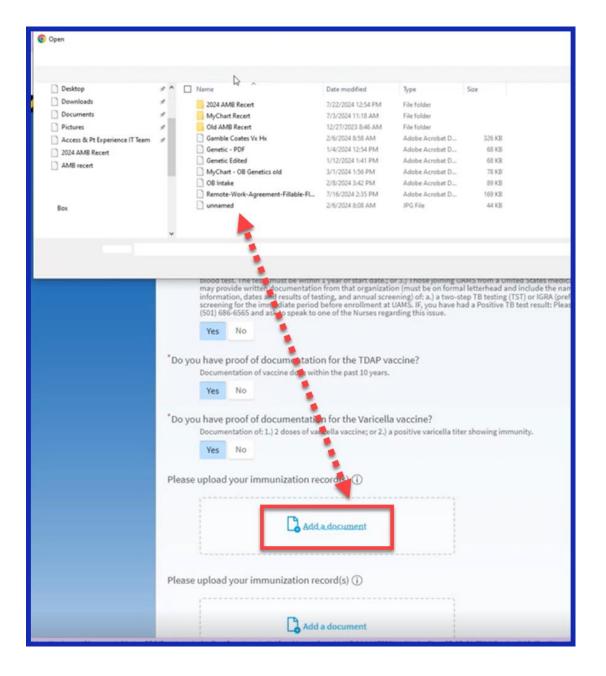
- 3. Navigate to the **Optional Questionnaires section**.
- 4. Select the Student Pre-Enrollment Immunization Information.

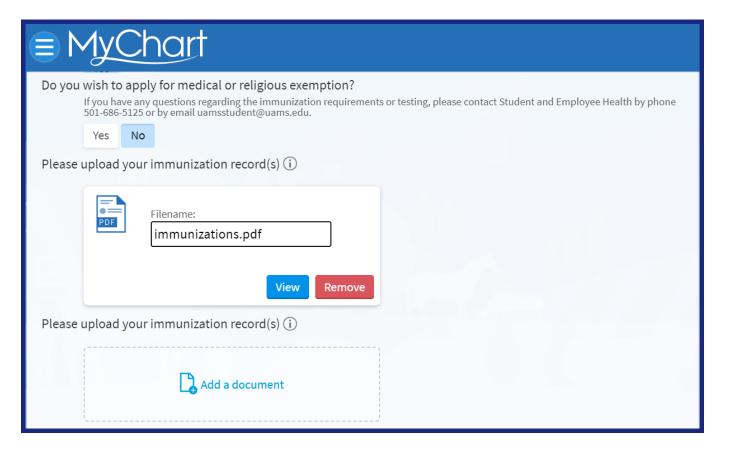


5. Students will be prompted to answer the pre-enrollment questions.



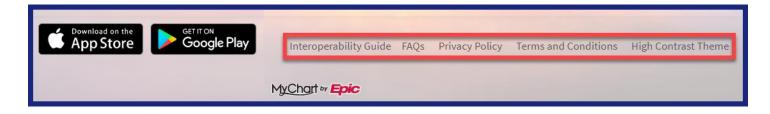
- 6. **Upload a document**, in this case "immunization records" by clicking on "Add a document" hyperlink.
- 7. If students have different documents for each immunization, students will need to fill out each of those questionnaires and upload the documentation if appropriate.
- 8. Select the **saved** document and **click open.**





- 9. The uploaded document will pull to Mychart, where students will be able to view or remove as needed.
- 10. Students will be able to upload multiple documents within MyChart.
- 11. **Submit** the questionnaire. Responses will be reviewed by the SEHS nurse.

Review UAMS Terms and Conditions and Frequently Asked Questions by scrolling to the bottom of the page.



IT Technical Issues? Contact technical support at 501-686-8555.