

COVID-19

Emergency Department Visitor Guidelines

MARCH 10, 2022



To prevent the spread of infection, **PATIENTS** must follow these guidelines while in the Emergency Department Waiting Room:

1. Complete the screening process and tell staff if you have COVID or symptoms of COVID.
2. If you have or think you may have COVID, wait in the COVID area of the Waiting Room.
3. Wear a mask that covers your mouth and nose at all times.
4. Leave space between yourself and others whenever possible. There should be at least one empty chair between you and others (unless you live in the same household).
5. Call the visitor who came with you with updates and let them know when you have been taken back to a room.

To prevent the spread of infection, **VISITORS** must follow these guidelines while in the Emergency Department Waiting Room:

1. You may wait in the Waiting Room only if approved by an ED nurse for medical reasons. All other visitors must wait in their cars until patients are called back into rooms.
2. Contact patients directly for updates. If the patient does not have a phone or cannot answer, call 50-526-2085.
3. Unless approved by the Charge Nurse for critical or end-of-life situations:
 - Visitors must be 18 years of age or older.
 - Visitors are not allowed for COVID-positive patients.
 - Visitors are limited to one per patient. Minor patients may have two parents with them.
4. After you have been called back, stay in the patient's room except to go to the bathroom.
5. Wear a mask that covers your mouth and nose at all times unless you are eating or drinking.
6. You may order food from Nutrition Services at 526-DINE. Payment by credit card is required.
7. If the patient is admitted, you must leave the Emergency Department and check in as a hospital visitor in the Main Lobby.
8. Visitors must wear their photo ID badge at all times and sign out through the Guest Tracking System when you leave.
9. Visitors who have new respiratory symptoms such as fever, cough, runny nose, loss of taste or smell or who have tested positive for COVID in the past 10 days are not allowed at UAMS.

Visitors who do not follow these rules may be asked to leave the hospital.